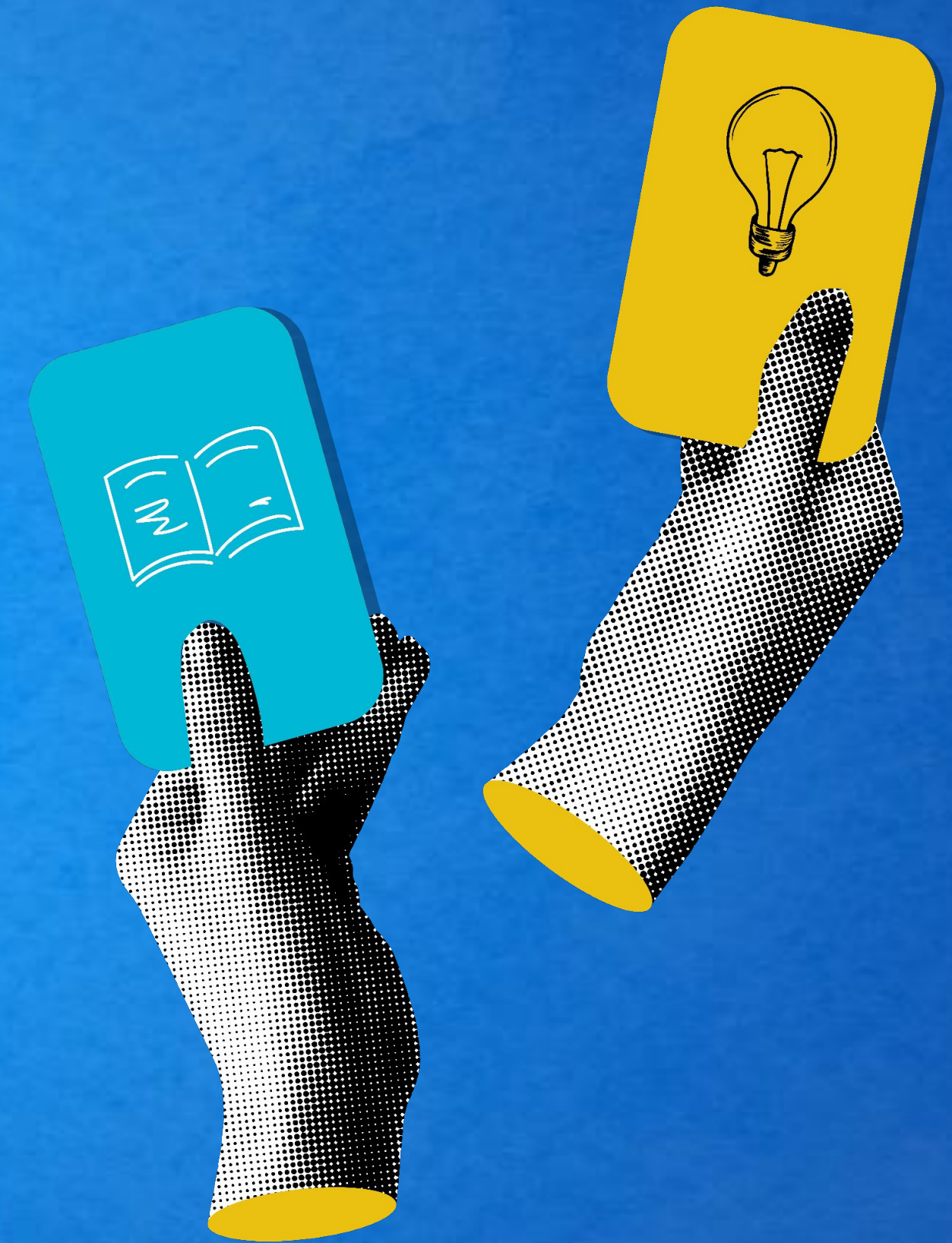


# From Knowledge to Action: Enhance Policy Training with PowerRecall



Hello



**Abhishek Murali**  
**Senior Product Manager**

- 6+ years with PowerDMS
- Previously led Policy and Line



**Robin Gifford**  
**Product Marketing Manager**

- 25+ years in public safety (Ret.)
- Formerly part of CSM Team

# Overview

- **Background / Challenges**
- **The Science of Learning**
- **Introducing Recall / Demo**
- **Customer Testimonials / Use Cases**
- **Q&A**

***Please add your questions in the chat!***





# Background and Challenges

# Current State of Policy



**Rely on supervisors  
to share**



**Read and sign for  
a policy**



**Complete training  
or course**



**Take a test or quiz  
over content**

# Poll

## **What challenges do you face today with policy comprehension/retention?**

1. Lack of analytics to prove continued knowledge of material
2. One-size-fits-all review cycles that cannot be customized
3. Reviews/Tests cannot guarantee comprehension
4. Lack of time to create/deliver training content
5. Other - Please share details in the chat



# The Science of Learning

# How People Learn



## Short Term vs Long Term

- Neural Pathways
- Long Term Retention
- Cognitive Overload



## Learning Efficiency

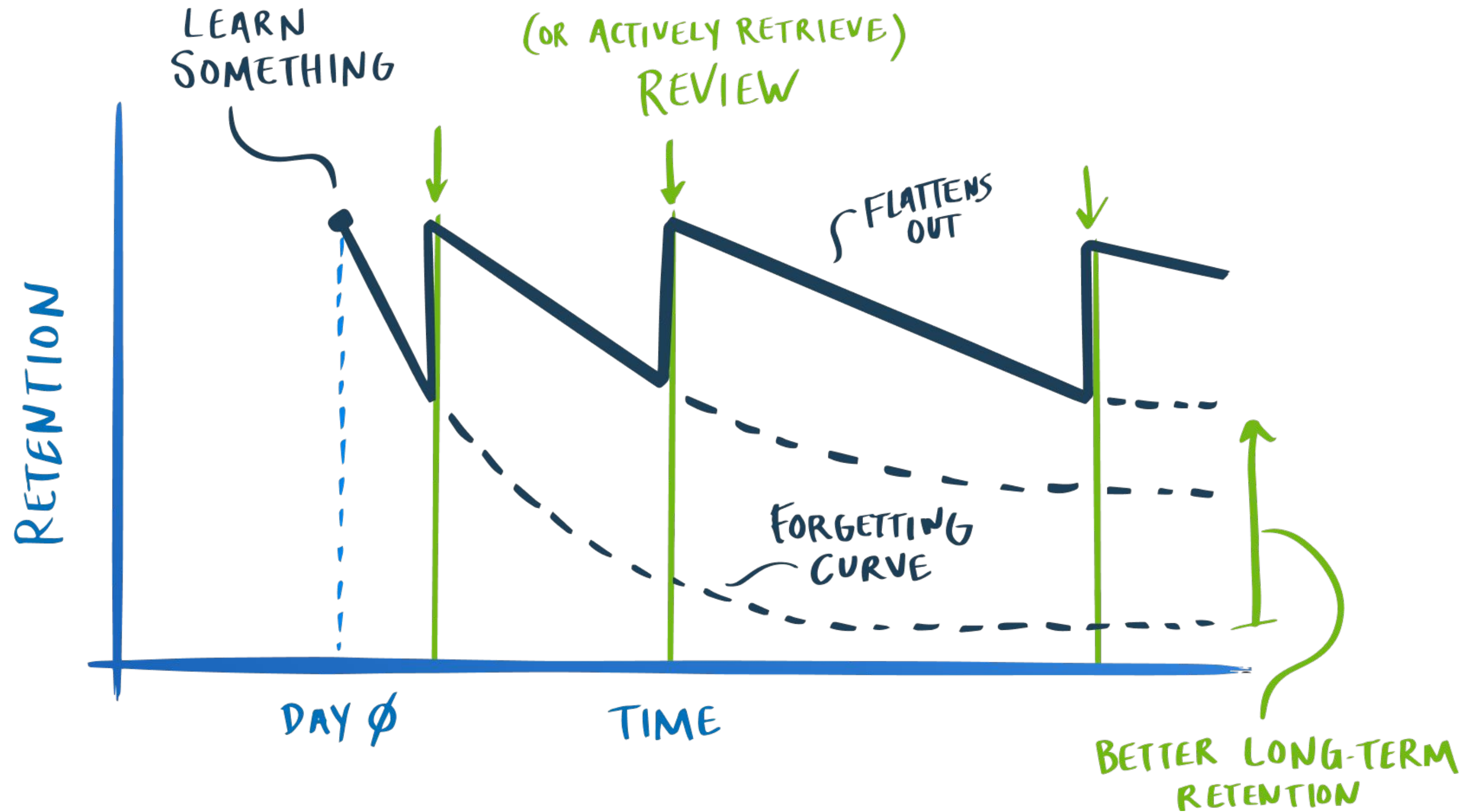
- Meaningful Associations
- Chunking
- Retention Decay



## Review Frequency

- Timely Reviews
- Optimal Review Intervals
- Cumulative Review





# Spaced Repetition



## Active Recall

- Reinforcement without sacrificing retention
- Moves info from short-term to long-term memory



## Confidence Ratings

- Confidence ratings assess learners understanding
- Guides the focus of subsequent reviews.



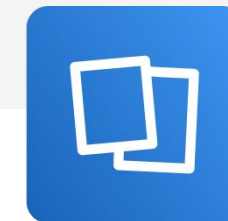
## Adaptive Scheduling

- Spreads out training for greater comprehension
- Optimized review intervals to suit all user's needs



## Spacing Out Reviews

- Increases intervals between review sessions.
- Review info before forgetting, solidifying long-term memory.



*Introducing*  
 Recall



Recall



# What is PowerRecall

## Policy/Document

- Use existing policies/documents
- Solution lives inside PowerPolicy

## Create Cards

- AI or manually generated
- Organize into decks

## Distribute

- Assign decks to employees
- Use existing group structure in PowerPolicy

## Personalized Learning Path

- Algorithm will space cards for each individual
- Customized to roles

## Reports and Analytics

- Prove comprehension
- Training feedback

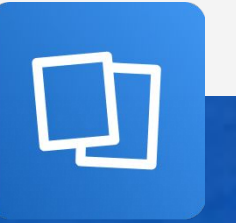




*Introducing*  
 Recall



# Product Demo



# Customer Testimonials / Use Cases





# Customer Testimonials



## My users think it's fun!

- Drives engagement
- Exciting new way to learn
- Like competition



## Boosts creativity

- AI provides question options
- Incentives to teams/individuals for use



## Full administrative control

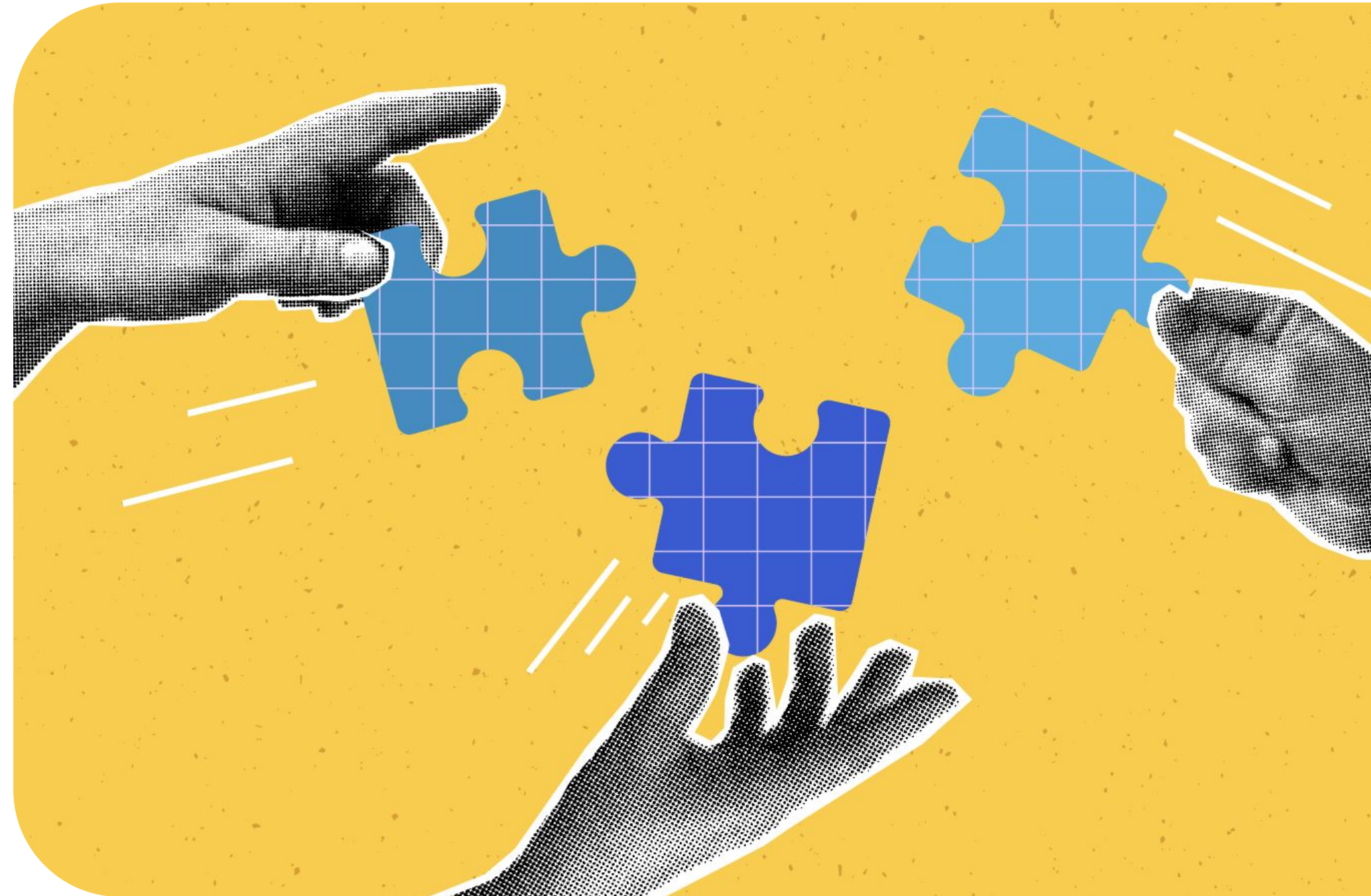
- Data Security - not used to train AI
- No need to involve vendor
- Simple to manage
- Unlimited questions/decks



# Possible Use Cases

How can you use PowerRecall in your organization?

- **Job Critical Information**
  - Policies, Procedures, Directives, Memos
  - Support PDF, Word, Excel, PowerPoint
- **Promotional Process/Exam Preparation**
- **Trial Preparation**
- **Job Skills**
  - New role
  - Special Teams
  - Study Guides







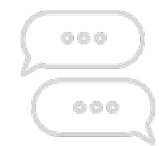
# Possible Use Cases

How can you use PowerRecall in your organization?

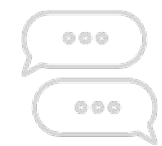
- Individual Learning Paths
- Identify Policy Deficiencies
- Special Events/Seasonal Work
- QA Training



# Are there ways you might use PowerRecall that we haven't covered?



*Please add your ideas in the webinar chat!*



# What to expect

- **Webinar recording and slides**
- **Whitepaper:** *Transforming Training Though Innovation - Leveraging Spaced Repetition to Drive Employee Excellence with PowerRecall*
- **PowerRecall Use Cases Handout**





SCAN HERE



# Request Pricing



# Q&A



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THANK YOU

